

PRINTED TEST NOT UPDATED

NAME _____ 2010 DATE _____

Smith Seminars
Caring for Patients from Different Cultures Online Test

1. _____ In a multi-ethnic society, health care providers should understand why
 - A) Asian patients rarely ask for pain medication
 - B) Middle Easterners will not allow a male physician to examine their women
 - C) Patients from Mediterranean countries seem to need pain medication for the slightest discomfort
 - D) All the above

2. _____ The health care culture values
 - A) Autonomy and independence
 - B) Self control
 - C) A & B
 - D) None of the above

3. _____ The concept of ethnocentrism and cultural relativism refers to:
 - A) Attitudes
 - B) Time orientation
 - C) Relationship to nature
 - D) None of the above

4. _____ Utilizing adaptation theory, it can be argued that most cultural practices originate:
 - A) For unpractical reasons
 - B) For very practical reasons
 - C) Unrealistic reasons
 - D) None of the above

5. _____ Cultural differences:
 - A) Do not need to be addressed by the hospital staff
 - B) Need to be ignored so there are no conflicts
 - C) Can cause some of the most difficult problems in a hospital
 - D) All the above

6. _____ A major source of conflict between staff members derives from the fact that:
 - A) In many other cultures the women are perceived as more important than men
 - B) In many other cultures the men are perceived as more important than women
 - C) Many foreign born female doctors are exceedingly domineering and often find themselves in confrontations with American-born health care personnel.
 - D) None of the above

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7. _____ Problems that might arise involving language and communication, include:
- A) Misunderstandings because of language and custom rules
 - B) Speaking native languages in the presence of non-native patients.
 - C) A & B
 - D) None of the above
8. _____ It may be extremely difficult to get members of some ethnic groups to talk about personal problems
- A) Due to the highly stigmatized nature of mental illness
 - B) The belief that personal problems should remain within the family
 - C) A & B
 - D) None of the above
9. _____ Fever is treated by Western medicine by trying to
- A) Cool it down
 - B) Sweat it out
 - C) Eat nonfood substances
 - D) None of the above
10. _____ One of the most effective things a culturally diverse hospital can do is:
- A) Prevent staff from working with other cultures.
 - B) Limit the number of cultures hired.
 - C) Encourage staff to talk openly about their cultures.
 - D) All the above

Submission Instructions

Print the test, answer the questions, and fill out personal information.

Submission Method #1 – Fax to us at 972-759-9791

Submission Method #2 – Smith Seminars, PO Box 516, Paradise, TX 76073

Submission Method #3 – Go to www.smithseminars.com online tests and enter answers

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